

SCHEDULING

Q: Will the Board consider extending the bid return date of May 1, 2021 by up to two weeks to allow more firms to participate in responding?

A: The correct close date for bids is June 30, 2021.

Q: Please confirm that the system Launch Date is July 15, 2021.

A: Not confirmed, launch date changed to November 1, 2021.

Q: Will the board consider a phased approach, starting with renewals?

A: No

Q: Will system demos be scheduled?

A: They are not required but can be.

Q: Have there already been demos, if so, which companies presented?

A: IGov and Tyler Technologies.

Q: When is the vendor award date?

A: As soon as possible after June 30th.

Q: Given the tight timeframes, is there a vendor already in mind?

A: No

CONVERSION

Q: The RFP states that conversion is necessary. How is the data currently stored?

A: Data is stored in a cloud storage. The current database uses a Citrix platform.

Q: Are there images that will need to be converted?

A: Yes, images are pdf, jpg or png files.

Q: What kind of database are they stored in?

A: Web-based, Citrix platform

FEE COLLECTION

Q: Is the Board required to use Alabama Interactive for collecting licensing fees?

A: No

Q: If not, is the Board able to establish a merchant account?

A: Unknown

RENEWAL

Q: What information is gathered in the renewal application?

A: Both appraisal renewal applications and Appraisal Management Company renewal applications can be found on the Board website.

Q: Please provide sample forms or screen shots.

A: Board forms are available on the website.

LICENSING

Q: How many applications are processed per year?

A: Less than 100

Q: How many renewals are processed per year?

A: Approximately 1700

Q: How many license types are there?

A: Appraisal Management Companies and five appraiser classifications. There are appraiser licenses granted to Alabama resident appraisers and reciprocal appraisers.

Q: Are there initial filings and then amendments, etc.?

A: Yes, initial applications, amendments, and renewals.

Q: What is the volume of the complaints and investigations per year?

A: Less than 100.

Q: How many education providers are there and how many course submissions per year?

A: These are on a two-year cycle. There are less than 15 education providers and approximately 250 course approvals.

BUDGET

Q: Do you have a budget in mind?

A: Less than \$75,000.